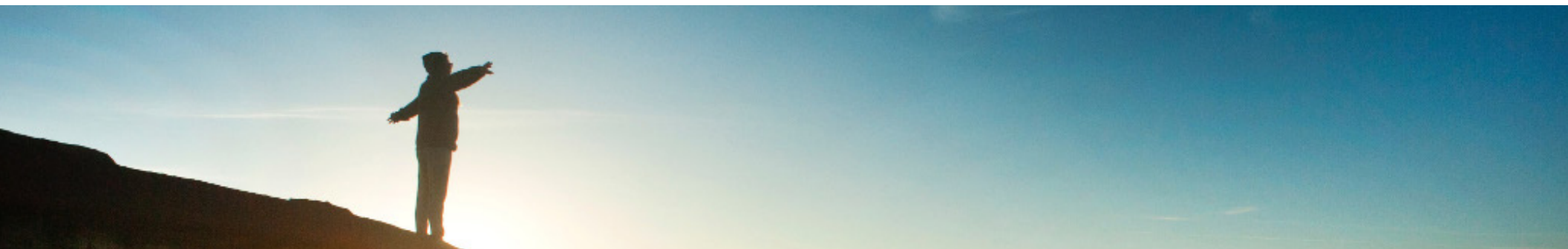




Great Opportunities Await
Explore your Future Today!



www.SolusSupportServices.com



@SolusSupportServices



416-824-6201



info@solussupportservices.com



Where We Came From

Solus Support Services is sponsored by Paul Mc Cormack and James Gillam. Both Paul and James started their social care careers over 30 years ago working in a program for individuals with developmental delays and mental health concerns. As Paul states, “This was a remarkable period in our lives, as the program was striving for excellence we had the freedom to explore clinically complex issues with innovative and creative programming. We were young and optimistic, we were resilient and we worked hard – really hard.” This idealism remains to this day and at Solus every day we try to strive to make the lives of our clients that much better.

Paul and James have spent a career learning the politics, policy and clinical skills to make the greatest impact on the lives of the people we serve. James in a 2018 speech to our team comments, “We want to disrupt how people think about services, what they can expect from services, we want to be the very best in social care, and we want workers to feel pride in what they do and that their collective efforts are making a difference.”

Families and people with complex needs want to be engaged and to feel like the people who are there to support them want to help and care about them. And they want it done in the least intrusive way possible.

Our service is built on hopefulness, on positivity, on reducing barriers, appreciating differences and treating people the way we want to be treated...

Made up of more than 60 people and looking to double our headcount every year, we are quickly becoming recognized as a leader in community social care. We’ve accomplished this while being self-funded and governed. But to keep growing, we need to hire top talent.

Like you!



“As a social enterprise, we help shape the communities we have the honour of working with. Join us and make an impact on society together. Win-win.”
- Paul McCormack

A Bit More About Our Services

Solus Support Services is unique within the social care sector.

At Solus Support Services, we provide Community Support/ Enhanced Personal Support Workers to meet the needs of individuals with basic care requirements through to complex psychosocial needs that are beyond the capacity of most typical care agencies.

Our primary services are the following:

Home and Community Based Support: For individuals living in their home environment who have complex special needs, such as:

- Mental Health concerns
- Acquired brain injury
- Dementia
- Alzheimer's
- Cognitive impairments
- Chronic care issues

Our service is customized to meet their specific requirements.

Facility Support: We offer our unique services, in a variety of settings including in long term care, educational facilities, residential rehabilitation and hospitals.



“At Solus, we recognize that the demands of customers have shifted the traditional way that people work. In turn, today’s workers have embraced that “traditional” working norms do not matter anymore, and our culture reflects that. Flex hours, variable working environments, remote learning, supportive Managers are all centred on the philosophy of enabling employees to be in control of their professional interests.”

- Kim Lalonde

What We Offer

- ✓ **Flexible Hours**
Our work opportunities are varied offering unique engagements
- ✓ **Various Settings**
The nature of requests for services often provide for a variety of settings to perform your services
- ✓ **Ongoing Education and Training**
From in-house training to online training, to grants for furthering your professional education
- ✓ **WSIB/ EI Coverage**
We are fully ESA compliant and ensure that you are protected by WSIB and EI
- ✓ **Employee Referral Incentives**
Make referrals of your friends and colleagues to come work with us and earn rewards
- ✓ **Active Employee Engagement via training and social events**
Our Coordinator of Worker Engagement will help keep you connected via newsletters, incentives and contests
- ✓ **Growth Opportunity**
Work alongside your Coordinator to learn about opportunities within Solus and within the sector
- ✓ **Employee Wellness Program**
In pursuit of our commitment to our employees and associates, we are launching a program to reimburse employees who are dedicated to their own personal and professional development.

Looking for additional opportunities to explore your professional practise?

- then look no further than our Affiliate Companies...

www.TrilliumSupport.com www.ElementsSupportServices.com

Be Part of Something Bigger than Yourself!



“We have a fantastic group of people working here to accomplish an amazing goal! We care for some very vulnerable people, building on their strengths, making them feel good about themselves and helping them to live their lives to the fullest potential. Incredible!”

- Carrie Lundstrom-Brown

“I’m so blessed to work with such amazing people, friends and clients, I love what I do.”

- Yvonne

Our Recruitment Process

At Solus, we look for people who have a passion for their work and who utilize best practices to enhance the lives of others. We will dedicate time to explore your skills, interests, and experiences. You can ask us about employment opportunities, what it means to be a social enterprise, and the culture and philosophies of the company. It's the perfect opportunity for us to get to know each other and ensure a strong value and culture fit.

Interviews

Our recruitment team will reach out— by phone—to conduct an initial screening interview, share some specific details and ensure that you are both qualified and interested in an in-person interview.

You’ll meet a member of our hiring team and learn more about Solus, as we learn more about you. At our meeting, we will ask you various formal interview questions to assess your skills, teamwork, motivation, and adaptability. We need to understand your abilities to work in teams, with other disciplines and independently.



"Everyone here is so supportive. I know that my co-workers and our Coordinators care not only about the company but about each other as well. It's a joy going to work every day."

- Allison T.

Interview Journey



Resume reviewed



Upon application, you'll get an auto-response from us. If your resume meets our standards, we'll personally contact you within 5 business days.



Phone Screening



Meet with a Hiring Team Member for an interview



If the interview is successful you will be requested to provide references, medical clearance and a vulnerable police check.

You will receive notice that your references were successful and you will be advised of next steps



Contact us via **416-824-6201**
or
careers@solussupportservices.com

Want to learn more about Solus?
Check out our website:

www.SolusSupportServices.com

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